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PROFILE

Expert in developing and managing clients' Internet presence, taking best advantage of available digital technologies. User interface designer and website creator with over 20 years of experience implementing content management systems (CMS). Broad background in project management, application development, desktop, server and network support gained working for commercial and non-profit organisations in academia, research, arts, media, telecoms and publishing sectors.

KEY SKILLS

- Excellent written and oral communication, IA, UX, UI & graphic design
- IT infrastructure planning and implementation, software project management
- Responsive web design, building, migrations, development, testing, implementation
- Drupal, WordPress, HTML, CSS, JS/jQuery, PHP, Twig, XML, JSON, APIs
- Full stack DevOps, server management, cybersecurity and maintenance (Linux, Apache, Nginx, MySQL, Acquia Cloud Platform, AWS, Pantheon, PEN & CVE testing, git/GitHub, CLI tools etc.)
- Desktop apps including Adobe XD, Acrobat, Illustrator, InDesign, Photoshop, Premiere Pro, Audition; Microsoft Word, Excel, PowerPoint, Teams etc.; Google workplace, etc.

CAREER HISTORY

International Institute for Environment and Development (IIED) Aug 2021 to present

Web services manager (part-time)

Jointly responsible for the development, maintenance and technical infrastructure for IIED's websites, sub-sites and partner sites. Working with the brilliant communications team to design, build and maintain the research institute's web presence using open-source frameworks (e.g. Drupal 10), to W3C standards and WAI accessibility guidelines. Often working as project manager and/or lead developer capacity, tasks include:

- Identify requirements and implement suitable environments for development operations, information architecture and content creation (often multilingual)
- Create front-end and admin UIs with responsive templates using php, twig, xhtml, css, javascript and css/js frameworks, e.g. tailwindcss.
- Identify, develop, test, install and configure custom and contributed code
- Manage, maintain and secure the hosting infrastructure (e.g. Acquia Cloud, AWS) and applications using virtualisation, web-based and CLI tools

Flagship website

Reversing Environmental Degradation in Africa and Asia (REDAA)

Sentinel

iied.org
redaa.org
sentinel-gcrf.org

Chris Brody chris@cbrody.com +44 (0)7769 723319

Previous projects completed while consulting for IIED *include* <u>People Not Poaching</u>, Climate and Development Learning Platform, UrbanARK, GreenEcoNet, Shaping Sustainable Markets, Race to the Top, many others.

Director and IT consultant, cbrody.com Ltd

Feb 2002 to present

Clients include not-for-profit organisations, commercial enterprises and individuals e.g.:

Centre for Agroecology, Water and Resilience (CAWR), Coventry University

Design, build, maintenance of project website (Drupal v7, later migrated to v8/9–10)
 Democratising Agricultural Research

excludedvoices.org

Geosciences Department, Edinburgh University

Design, development, testing, implementation, security & maintenance (Drupal v8/9)
 Tomorrow's Cities

tomorrowscities.org

Westfield Restaurants

- Providing an Internet presence and IT support for the group since 2002
- Drupal multi-site and WordPress implementations, SEO/SEM, wired LAN & mesh WiFi network installation, Microsoft Windows desktop and application support
 Café Piazza
 cafepiazza.london

Amati, Our Cello Community, Randall's Monitoring, Rachel Cooper, Anna Tam, Crystal Palace Quartet, Dr Stuart Molloy, Camerata of London, Green Economy Coalition, Campaign Together, Compass, many others (see cbrody.com/clients for list)

- Providing an internet presence and IT support for small businesses, non-profit groups and freelancers
- Website design, coding, testing and implementation, domain registration, server provisioning, web and email hosting, security, updates, maintenance
- e-commerce, including development and integration of credit card authorisation methods for payment processing
- SEO/SEM promotion and communications, including newsletters, advertisements etc.
- Stills photography, videography and livestreaming to social media platforms
- Example sites include amati.co.uk, ourcellocommunity.com, rachelcooperviolin.com, annatam.co.uk, wilderoses.com, dr-molloy-stuartchirurgiens-dentistes.fr, crystalpalacequartet.uk

PREVIOUS EMPLOYMENT

Parliamentary Communications Ltd.

IT manager

Jan 2001 to July 2001

- Responsible for IT provision to this publishing group, managing a staff of 11
- System administrator and helpdesk manager for server, desktop & application issues

Project manager, ePolitix.com

Mar 2000 to July 2001

Responsible for a team of seven developers and designers

- Project managed the initial versions of a custom-built CMS/Internet portal
- Trained and supported users and technical staff on the system

4D telecom limited

IT manager

Jan 1998 to Feb 2000

- Responsible for technical infrastructure, application software development, desktop and server support, managing a small team of developers and support engineers
- Wrote operating procedures, trained and audited staff to ISO 9001 quality standards

Telephone International Media Ltd.

Project manager / Software support engineer

Nov 1993 to Dec 1997

- Application support and development, specialising in UIs for Interactive Voice Response (telephone) applications
- Project management for infrastructure, systems and application development

Walshys Television Facilities (now Millbank Studios)

Operator / Systems analyst

Jan 1992 to Oct 1993

Live captioning, video switching and software development for Parliamentary Channel

OTHER SELF-EMPLOYMENT

Freelance violist, singer (bass), fixer, promoter

1988 to present

- Frequent orchestral and chamber music performances (see <u>cbrody.com/music</u> for CV)
- Founding member of the Lundonia Ensemble and Crystal Palace Quartet
- Chair and fixer, Surrey Sinfonietta and Camerata of London
- Online and real-world marketing and promotion

Freelance IT consultant

1991 to 1993

 Ad-hoc work for SMEs including CRM & database design, software and hardware installations, training and support

EDUCATION AND TRAINING

•	Self-led professional development: Udemy, Coursera, YouTube etc.	ongoing
•	Introduction to Filmmaking: City Academy, London	2020
•	Introduction to Management: LDL, London	1999
•	Internal Quality Auditing (ISO9001): Allery Scotts, London	1998
•	Advanced IVR courses: C3 Computer Telephony, BVS, Telsis, MSIS	1994 to 1995
•	Post-diploma Orchestral Training: Guildhall School of Music and Drama, London	on 1988
•	Bachelor of Arts: Brandeis University, Waltham, MA, USA	1985
•	Scholar's Diploma: Peabody High School, Pittsburgh, PA, USA	1981

REFERENCES

Available on request